

## WE CARE WITH RESPECT

Personalised Disability & Home Care Services.

## HOPE ABILITY INFORMATION YOU SHOULD KNOW

Hope Ability management has years of experience in disability and home care services along with extensive experience in disability-related health support, NDIS, Mental health and psychosocial disability.

Our vision is to empower participants to take ownership of their life.

Our mission is to empower people with a disability to engage in opportunities of their choice in a supported & inclusive environment.

### OUR VALUES ARE:

- **Honesty:** We provide high-quality care with transparency and integrity
- **Respect:** We provide a safe environment for participants by giving them respect.

**Inclusiveness:** We provide a happy, fun and open environment for all.

**Quality:** We strive for excellence through high quality systems and procedures.

We are seeking to serve people who are in need of the services we are offering with our values, experience and ethics.

If you are knowing people who could benefit from this, we would be happy to meet and provide further information.



# WE WORK WITH BOTH SELF-MANAGED & PLAN-MANAGED PARTICIPANTS IN CORE AND CAPACITY-BUILDING AREAS. WE PROVIDE



### **Daily Personal Activities**

We help with and/or supervise personal daily life tasks to enable you to live as autonomously as possible. We are able to provide assistance with moving around your home, getting dressed, bathroom and personal hygiene, medication, cooking and meal preparation, laundry and ironing. Our services are highly personalized to meet your unique requirements.

## Assistance With Daily Life Tasks In A Group Or Shared Living Arrangement

We provide assistance with and/or supervise tasks of daily life in a shared living environment, which is either temporary or ongoing, with a focus on developing your skills to live as autonomously as possible. This includes short-term accommodation (Respite care), ILO (indivisualised Living options) and SIL (Supported Independent Living).



### Assistance with Travel - Transport arrangements

We are passionate about helping you to be as independent as possible by providing safe and reliable transport to get to and from

appointments and your community involvement. If getting around independently is your goal, then our friendly staff can help you build your capacity to use publictransport safely and with confidence.





### Participation in Community, Social and Civic activities

Being part of something beyond your front door is so important to living a fulfilling life. We are with you every step of the way, helping you access all that your community has to offer. We partner with other providers and community groups to offer you the widest variety of participation options. We provide assistance with social & community participation based on your individual needs.

### **Household Tasks**

Having a clean and neat home environment is important for wellbeing, and our friendly support staff can help you with tasks such as cleaning, laundry, shopping, dishwashing, meal preparation. Home maintenance in small repairs like light bulbs, smoke alarms batteries, taps not working, handy man, along with gardening and lawnmowing.



## Development Of Daily Living And Life Skills [Develop-ment-Life Skills]

We focus on training and development activities to increase your ability to live as autonomously as possible to develop your daily living and life skills. We provide support to enhance your ability to travel and use public transport independently.

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